



Statement Through	Account Number
12-31-19	XXXXXX9414

North Okaloosa Amateur Radio Club Inc
 2260 S Ferdon Blvd Ste 193
 Crestview FL 32536-8457

Did you know you have 24/7 FREE access to your Credit Score through EFCU's Home Branch and Mobile App? This service enables you to check and monitor your credit easily and efficiently without affecting your credit score. Check out the many features provided by this FREE online service.

Share 1: Regular Share						
Signer: Mahn,Ronald L						
Signer: Dallons,Robert W						
Posted	Eff	Transaction Description		Amount		Balance
09-30-19		Previous Balance				2675.73
12-31-19		Dividend		2.02		2677.75
		Annual Percentage Yield Earned is 0.30% from 10/01/2019 - 12/31/2019				
12-31-19		New Balance				2677.75

Share 9: Premium Checking						
Signer: Mahn,Ronald L						
Signer: Dallons,Robert W						
SD Xref: 5894145						
Posted	Eff	Transaction Description	Draft #	Amount		Balance
11-30-19		Previous Balance				5610.93
12-03-19		Share Draft Withdrawal	1268	-249.20		5361.73
12-31-19		Dividend		2.03		5363.76
		Annual Percentage Yield Earned is 0.15% from 10/01/2019 - 12/31/2019				
12-31-19		New Balance				5363.76
----- Account Summary -----						
		Balance as of last statement		5610.93		
		1 Deposits and other credits		2.03		
		1 Drafts posted		-249.20		
		0 Other withdrawals		0.00		
		Balance as of this statement		5363.76		
----- Drafts Cleared -----						
Draft #	Amount	Draft #	Amount	Draft #	Amount	Draft #
1268	249.20					
----- Summary of Deposits -----						
Eff Date	Amount	Eff Date	Amount	Eff Date	Amount	Eff Date
12-31-19	2.03					



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[Empty Statement Area]											
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Suffixes and Year to Date Dividend or Finance Charge											
S 1	8.02	S 9	8.12								
Taxable Dividends Paid YTD						Finance Charge Paid This Period			Finance Charge Paid YTD		
16.14									0.00		



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Follow these steps to balance your checking account statement:

Current balance shown on the front of this statement: \$ _____

Add - (if any) deposits not shown on this statement: + \$ _____

\$ _____

\$ _____

Total \$ _____

Subtract (if any) checks outstanding: - \$ _____

Balance - this amount should agree with your check register balance: \$ _____

CK.#/POS	Not Cleared Yet
Total	

If You Do Not Balance: Compare the dollar amounts of all items listed in your check register with the amounts shown on this statement. Verify all additions and subtractions. If you still have difficulty balancing, contact the Credit Union.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, contact us:

Phone: 850.862.0111 or 800.367.6159 | Web: www.eglinfcu.org | Email: memberservices@eglinfcu.org

Address: 838 Eglin Parkway NE Fort Walton Beach, Florida 32547-2781

Business Days: Monday through Friday, 9:00 am to 5:00 pm (CST). Federal holidays and weekends not included.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your statement, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us immediately of any potential errors in writing [or electronically].

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

In Case of Errors or Questions About Your Electronic Transfers

Telephone, Write or Email us at the above contact information as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and account number.
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

If you tell us orally, we will require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will provisionally credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we do not receive your complaint or question in writing within 10 business days, we may remove the provisional credit from your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. Your account is considered a new account for the first 30 days after the first deposit is made. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.